



APARTMENT "DUOMO 5" - Florence

Cancellation Policy, Reservation and Payments.

CANCELLATION POLICY:

(The percentage is calculated on **total price**)

FROM	TO	CANCELLATION FEE
Booking	31 Days before check-in	0%
30 Days before check-in	15 Days before check-in	20%
14 Days before check-in	8 Days before check-in	50%
7 Days before check-in	No Show	100%

RESERVATION AND PAYMENTS:

WHEN	TYPE	AMOUNT	BY
BOOKING	DOWN PAYMENT	20%	Credit Card / PayPal / Bank Transfer
CHECK-IN	FULL PAYMENT	80%	Cash

Credit Card: we accepts VISA, MASTERCARD, CARTA SI'.

INCLUDED IN PRICE:

Linen/Towels, Tv, Kitchen (with accessories), Taxes (Iva 10%).

NOT INCLUDED IN PRICE:

Deposit (at the moment of check-in): euro (€) 200,00 (cash); it will be refunded on departure (minus any charges due as a result of losses and/or damages caused during the time of the visit).

Cleaning expenses (final): euro (€) 70,00.

In case of key's loss: euro (€) 25,00.

It is absolutely forbidden to arrive in more persons then indicated in the Voucher.

Check-in/Check-out – IMPORTANT !

Clients are kindly requested to check-in between 12:00 p.m. and 18:00 p.m.; the exactly time of check-in will be confirmed by e-mail or fax.

Check-out by 10:00 a.m. on the day of departure.

For more information, please visit our website, [section: "How to Book"](#)