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## APARTMENT "SIGNORIA" - Florence

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### Cancellation Policy, Reservation and Payments.

#### **CANCELLATION POLICY:**

(The percentage is calculated on **total price**)

FROM	TO	CANCELLATION FEE
Booking	51 Days before check-in	30%
50 Days before check-in	15 Days before check-in	50%
14 Days before check-in	No Show	100%

#### **RESERVATION AND PAYMENTS:**

WHEN	TYPE	AMOUNT	BY
BOOKING	DOWN PAYMENT	25%	Credit Card
CHECK-IN	FULL PAYMENT	75%	Cash or Credit Card

Credit Card: we accepts VISA, MASTERCARD, AMEX.

#### **INCLUDED IN PRICE IN DAILY RATES:**

Utilities, Linen/Towels, Tv, Kitchen (with accessories), Taxes (Iva 10%).

#### **INCLUDED IN PRICE IN WEEKLY RATES:**

Utilities, Linen/Towels, Tv, Kitchen (with accessories), Taxes (Iva 10%) . Cleaning expenses (final)

#### **NOT INCLUDED IN PRICE:**

On monthly rate, utilities are not included. In daily rates cleaning expenses € 60,00. are not included.

In case of key's loss: euro (€) 25,00.

It is absolutely forbidden to arrive in more persons then indicated in the Voucher.

#### **Check-in/Check-out – IMPORTANT !**

Clients are kindly requested to check-in between 12:00 p.m. and 18:00 p.m.; the exactly time of check-in will be confirmed by e-mail or fax.

Check-out by 10:00 a.m. on the day of departure.