



APARTMENTS "LUNGARNO" - Florence

Cancellation Policy, Reservation and Payments.

CANCELLATION POLICY:

(The percentage is calculated on **total price**)

FROM	TO	CANCELLATION FEE
Booking	31 Days before check-in	0%
30 Days before check-in	15 Days before check-in	30%
14 Days before check-in	8 Days before check-in	50%
7 Days before check-in	No Show	100%

RESERVATION AND PAYMENTS:

WHEN	TYPE	AMOUNT	BY
BOOKING	DOWN PAYMENT	30%	Credit Card / PayPal / Bank Transfer
CHECK-IN	FULL PAYMENT	70%	Cash / Credit Card

Credit Card: we accepts VISA, MASTERCARD, CARTA SI'.

INCLUDED IN PRICE:

Utilities, Linen/Towels, Tv, wireless internet, Kitchen (with accessories), Taxes (Iva 10%), Final cleaning.

NOT INCLUDED IN PRICE:

In case of key's loss: euro (€) 30,00.

It is absolutely forbidden to arrive in more persons then indicated in the Voucher.

Check-in/Check-out – IMPORTANT !

Clients are kindly requested to check-in between 12:00 p.m. and 18:00 p.m.; the exactly time of check-in will be confirmed by e-mail or fax.

Check-out by 10:00 a.m. on the day of departure.